

**EMERGENCY  
MANAGEMENT**

**Redesdale Fire  
Community Recovery  
Update No 3  
19 Feb 2009**

**RECOVERY  
INFORMATION**

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INFORMATION**

**Information for residents affected by fires in the  
Redesdale / Barfold / Sidonia / Glenhope areas  
February 2009**

Thanks to the great efforts of our local emergency services no one was seriously hurt as a result of these fires.

Local Councils are working together with a number other agencies and community groups to support the community's ongoing fire recovery process.

**Closure of the Metcalfe Recovery Centre**

The Recovery Centre will close at 4pm on Friday 20 February. If you require assistance after this date you can call the Redesdale Fire Recovery number - 5423 2571.

**Agencies for ongoing assistance**

Victorian Farmers Federation	1300 882 833 (Fencing and fodder)
Department of Primary Industries	0417 599 145 (Stock and agricultural advice)
Department of Human Services	5434 5666 (Emergency grants)
Centrelink	180 2211 (Emergency grants)

**Key contact person service**

The Victorian Bushfire Case Management Service is providing all Victorians affected by the bushfires with the support they need to access assistance with matters including accommodation, finance, personal assistance, employment, education, counselling, health and legal services during this difficult time.

The key contact person will work with individuals and families to determine their needs, prioritise the work that will be conducted, follow up on the agreed actions and report back.

They will help Victorians to locate and access the services they need to get back on track, and will act as the primary contact for the family or individual accessing services. Every family or individual can have a key contact person whose job it is to help them as they sort through what are sometimes difficult issues.

You can register for this service by calling 1800 050 400 - your own personal key contact person will then call you back within 24 hours.

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## **Water for household and stock needs**

### **Household water**

Council is currently working with households whose tank water has been affected by ash. This work involves flushing and refilling of affected tanks. If you have any doubts about the safety of your tank water for drinking:

- drink only bottled water
- confirm that your household's details are on the list for tank flushing and refilling - you can do this by calling the Recovery Manager on 5423 2571.

### **Stock water**

If water from your property was used by the CFA or DSE for fire fighting purposes you may be eligible to have it replaced - call 5423 2571 to log your request for stock water replacement with the Recovery Manager.

### **Site clean up**

Councils and other agencies are currently working with the State Government to identify the best way to manage site clean up issues. Council Officers will make contact with affected property owners to talk about this in the coming days. The booklet '**Returning To Your Property**' is a useful resource – copies of the booklet can be obtained by calling the Recovery Manager on 5423 2571.